

FIG. 1

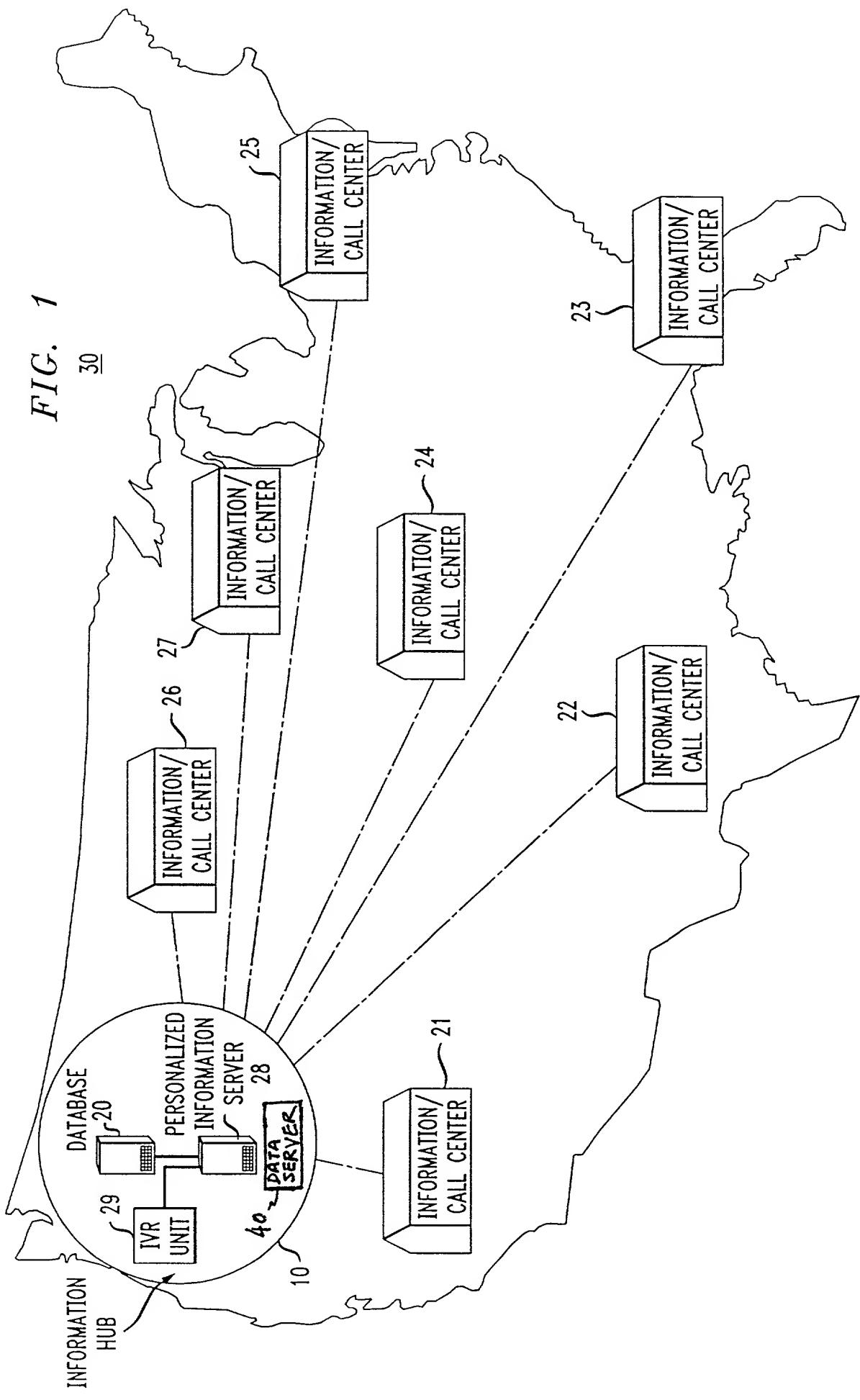


FIG. 2A

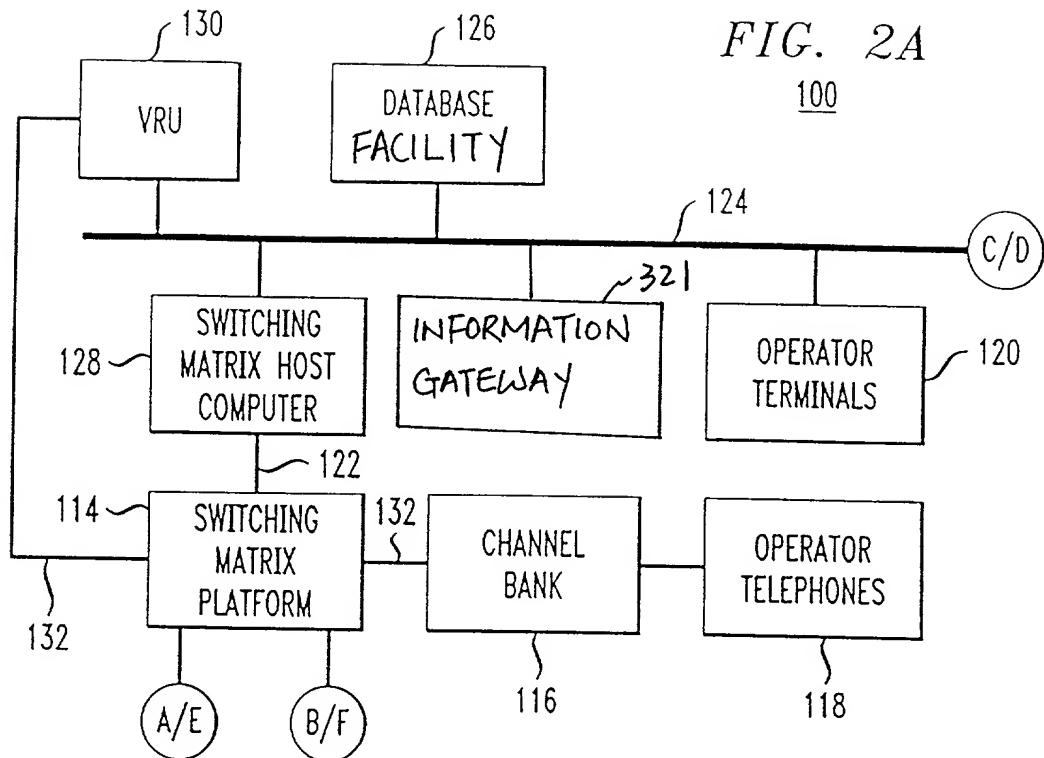
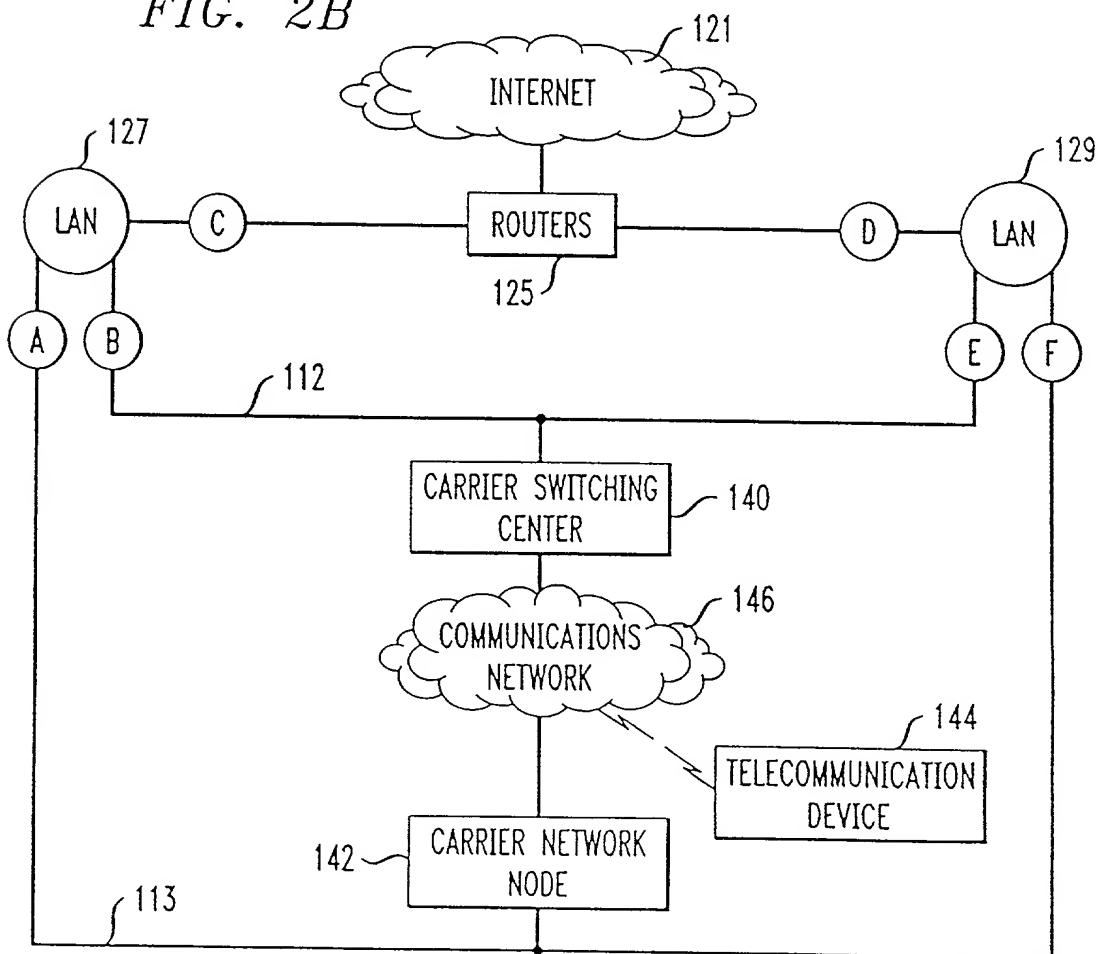


FIG. 2B



Mr. COOPER'S L. & S. CO., BOSTON.

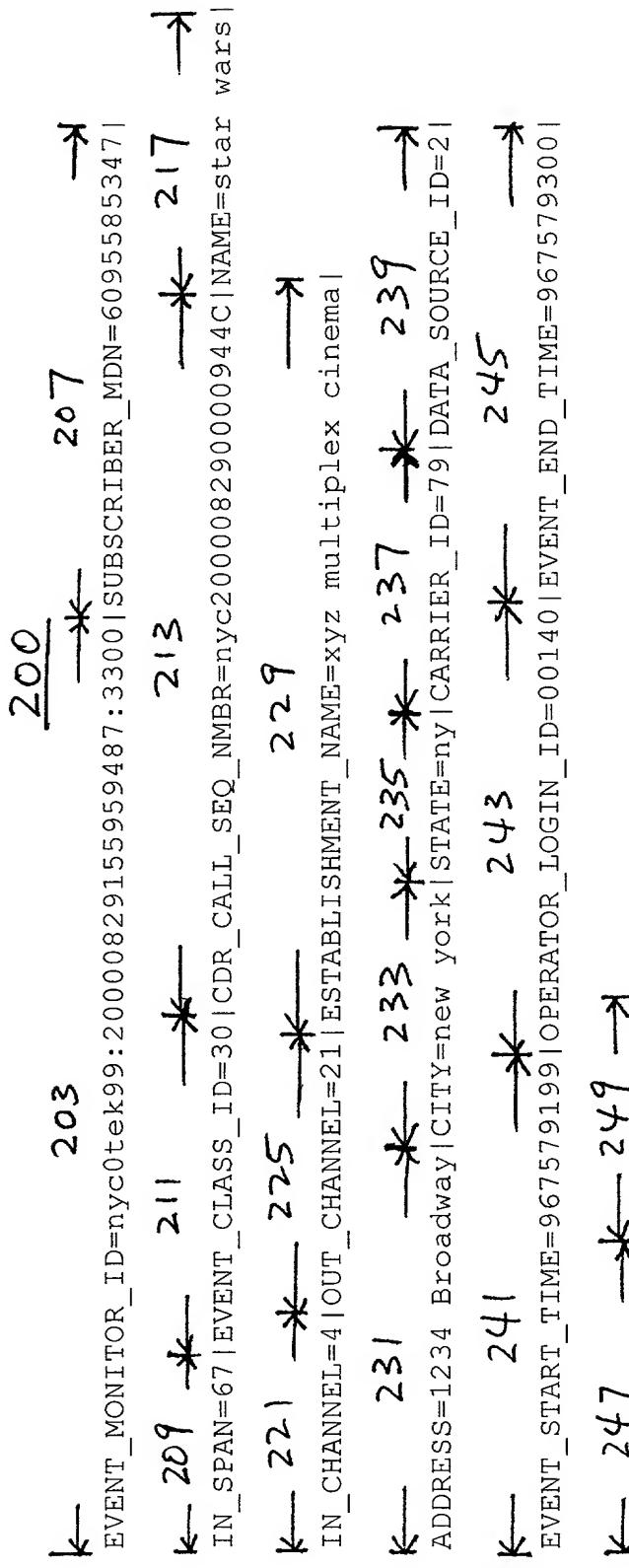


Fig. 4

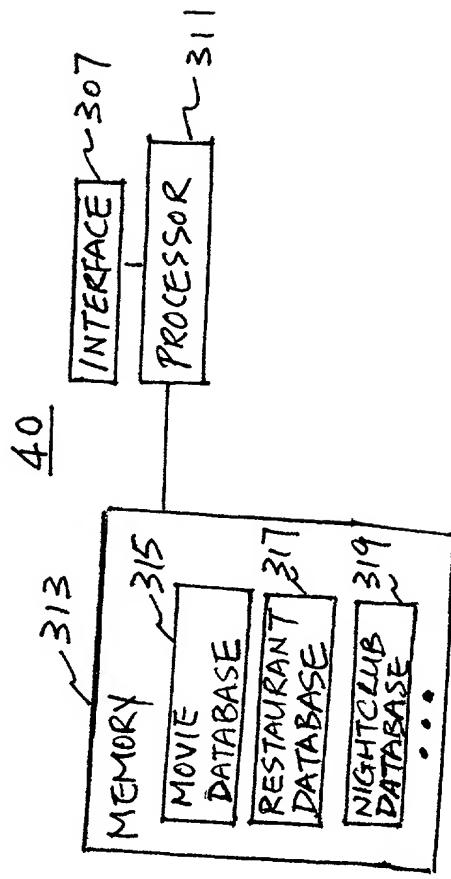


Fig. 5

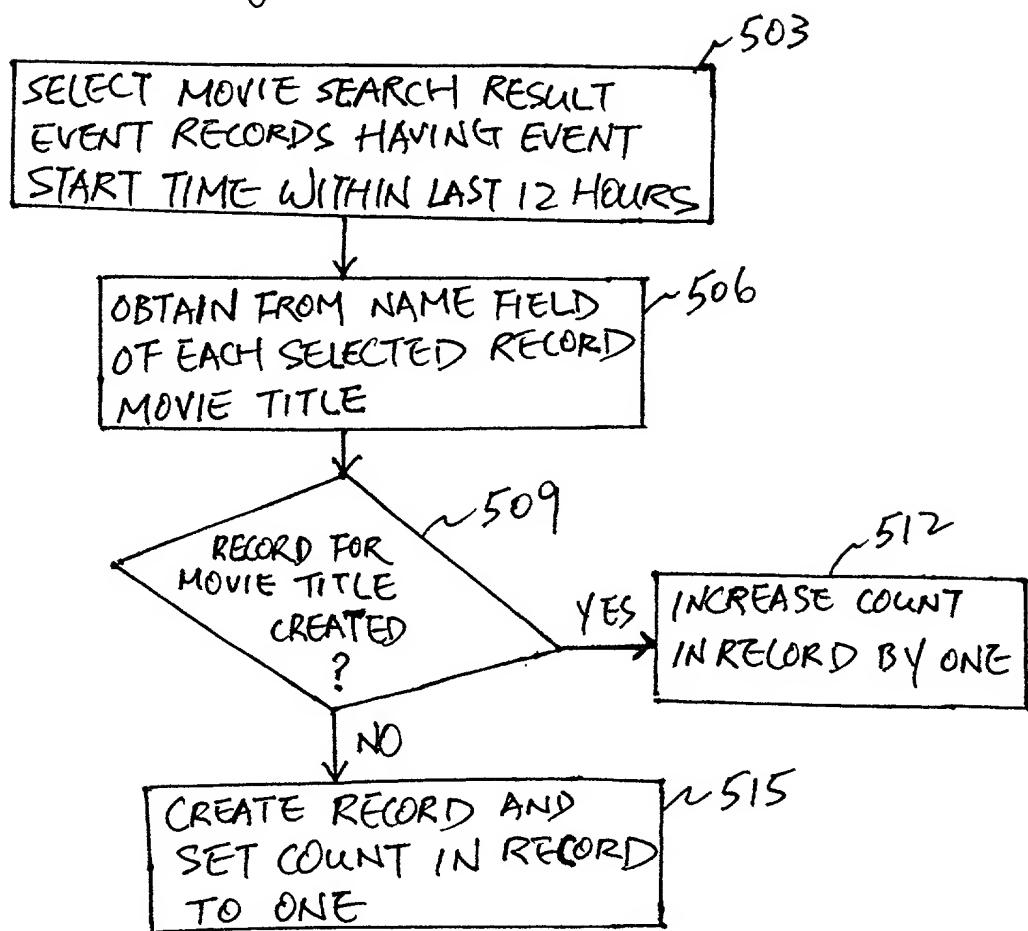


Fig. 6

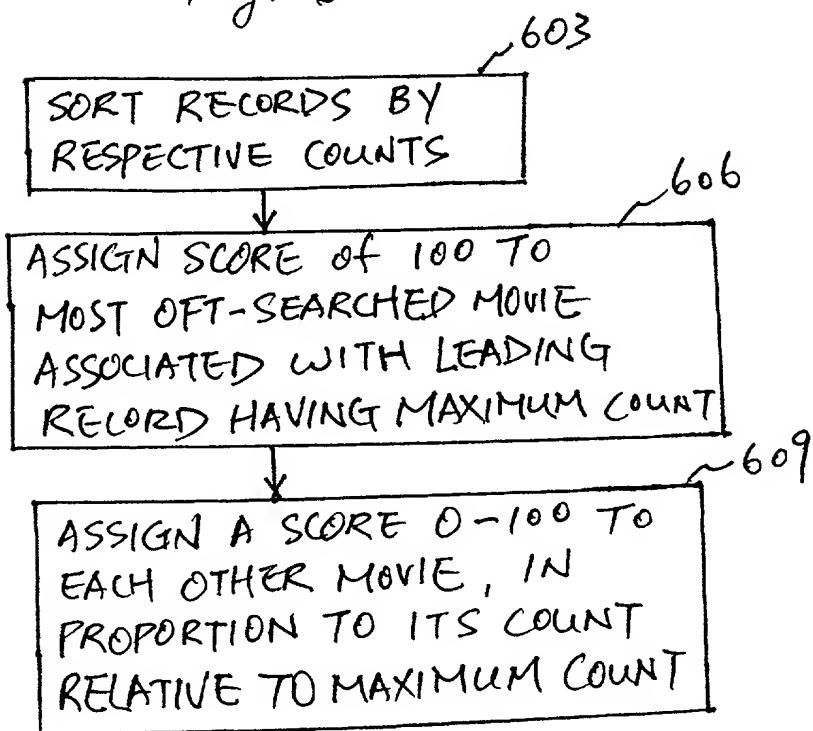


Fig. 7

703

SCREEN RECEIVED EVENT RECORDS
FOR THOSE CONCERNING RESTAURANT SEARCH

~706

GROUP SELECTED RESTAURANT SEARCH
RECORDS ACCORDING TO OPERATORS

~709

FOR EACH OPERATOR, DETERMINE AVERAGE
TIME THAT TAKES THE OPERATOR TO
COMPLETE RESTAURANT SEARCH

~712

RANK OPERATORS ACCORDING TO THEIR
AVERAGE SEARCH TIME

FIG. 8 FIG. 9

LOGIN

PHONE NUMBER
OR USERNAME

PASSWORD

801

804

LOGIN HELP

FIG. 9

SEARCH BOB

CONTACTS APPPOINTMENTS

Folder Name Owner

Company Calendar Joe Smith

Company Contacts Joe Smith

My Appointments USER

My Contacts USER

View Appointments

View Contacts

Edit Appointments

Delete

Subscribers

Edit Contacts

Delete

Subscribers

New Contacts Folder New Appointments Folder

907

909

915

FIG. 10

1005

<u>NAME</u>	<u>HOME</u>	<u>BUSINESS</u>	<u>MOBILE</u>	<input type="button" value="MORE"/>	<input type="button" value="EDIT"/>
BOB	[709-166-5555]	555-444-3333	709-123-4567	<input type="button" value="MORE"/>	<input type="button" value="EDIT"/>
MARY LAMB	709-133-2977	555-222-7777	709-890-1234	<input type="button" value="MORE"/>	<input type="button" value="EDIT"/>
BAT MAN	555-666-0000	646-111-0000	646-555-6789	<input type="button" value="MORE"/>	<input type="button" value="EDIT"/>
:	:	:	:		

Fig. 11

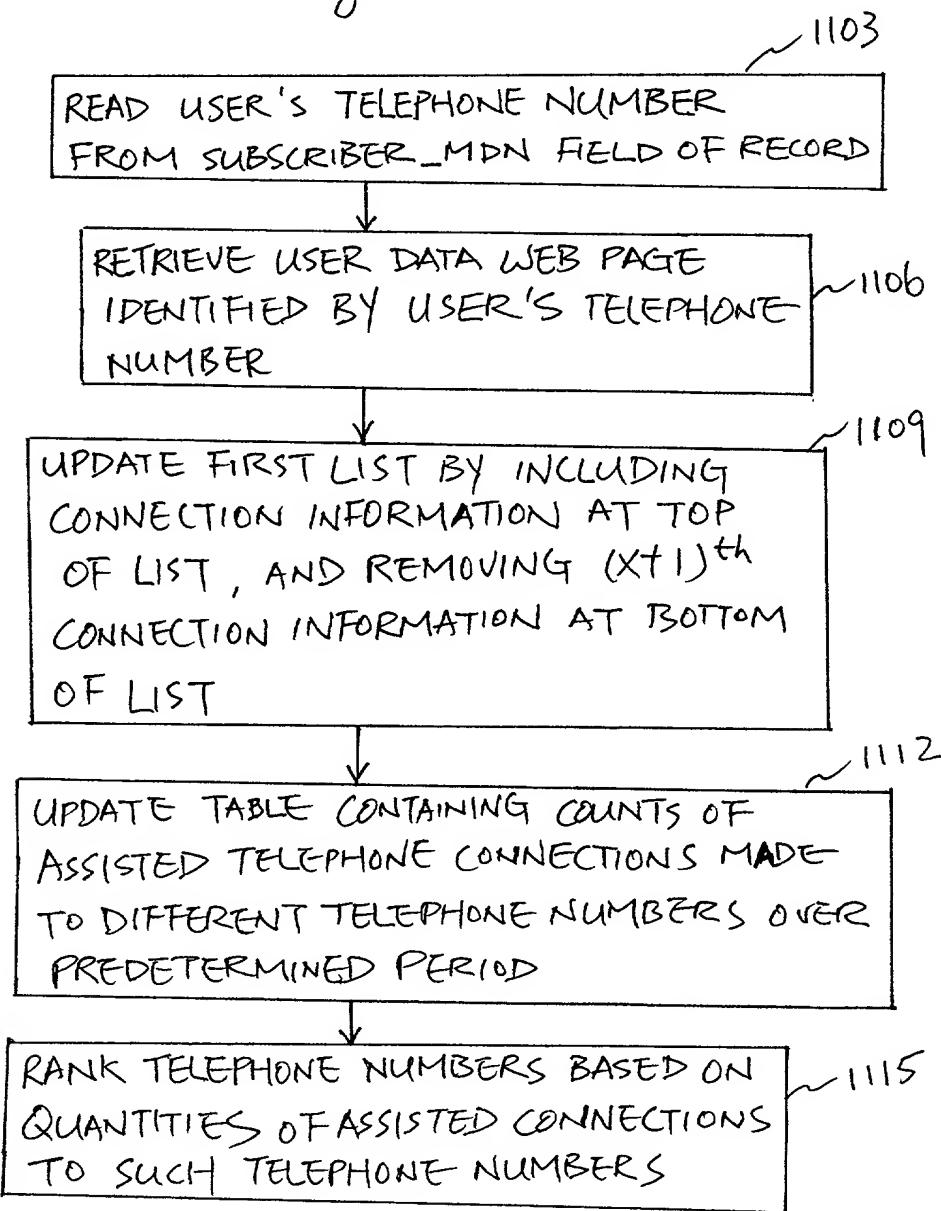


Fig. 12

